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Information and Reservations

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ADULTS ONLY HOTEL

LOCATION: 45 km from the Cancun's Airport, 10 km from Playa del Carmen and 53 km from Cancun.
Coordinates: 86°56'38.88 W- 20°46'37.47 N.

DESCRIPTION: Ocean Maya Royale is located on the beachfront of the Riviera Maya, in the heart of the Mexican Caribbean, and very close to Playa del Carmen, Tulum, Cozumel and Cancun. Now, following an extensive renovation that includes beautiful Deluxe Rooms, and additional ocean front restaurant and a privilege lounge with an exclusive beach area featuring Balinese-inspired sun beds, your retreat will be even more rewarding at this adults-only resort. The hotel also offers a complete all day entertainment program. The Privilege, Exclusive Rooms and Services are also available for those who are looking for a more hi-end stay.

ALL INCLUSIVE 24h: All meals, domestic drinks and snacks included 24 hours.



SUITES: 320 Rooms · 9 Maya Deluxe Privilege ocean view in villas · 12 Junior Suite Privilege Honeymoon in building · 10 Maya Deluxe Privilege honeymoon in villas · 41 Junior Suite Privilege in building · 23 Superior Maya Deluxe ocean view in villas · 128 Superior Maya Deluxe in villas · 94 Maya Deluxe in villas · 3 Romance Suite in building.

SERVICES: Free Wi-Fi · 2 swimming pools · Theatre · Private parking · Car rental (\$) · Currency exchange · Mini Market and boutiques (\$) · Laundry (\$) · Weddings gazebo · Room service · Gym.

BARS (5): **Mike's Coffee:** Tea and coffee specialities, homemade sandwiches and cakes · **Swim up bar & Aqua Lounge:** Meals, domestic drinks, cocktails and snacks · **Lobby bar** · **Fresco bar** · **Sports Bar.**



RESTAURANTS (6)

Specialty

Capacity

Location

LA HACIENDA	Display of our Chef's International Cuisine	165 pax	Main Terrace
EL CHARRO	Mexican	90 pax	Pool
LA DOLCE VITA	Italian	80 pax	Ocean Front
YOOKOSO	Oriental	49 pax Teppanyaki 32 pax	Main Terrace
BLUE MOON	International	74 pax	Main Terrace
PRIVILEGE	Privilege Lounge	24 pax	Ocean Front



ROOM TYPES	MAX OCCUPANCY	BEDDING TYPE	FT ²
MAYA DELUXE	3 adults	1 king / 2 double beds	335
SUPERIOR MAYA DELUXE	3 adults	1 king / 2 double beds	335
MAYA DE LUXE OCEAN VIEW	3 adults	1 king / 2 double beds	335
SUPERIOR MAYA DELUXE OCEAN VIEW	3 adults	1 king / 2 double beds	335
PRIVILEGE HONEYMOON MAYA DELUXE	2 adults	1 king	462
PRIVILEGE JUNIOR SUITE	2 adults	1 king	462
PRIVILEGE HONEYMOON JUNIOR SUITE	2 adults	1 king	462
PRIVILEGE ROMANCE SUITE	2 adults	1 king	462

ROOMS MAYA DELUXE / SUPERIOR MAYA DELUXE

These rooms with garden or sea views, feature modern and elegant decoration with all the comforts. Free Wi-Fi · Sofa in the rooms with a King size bed · Balcony or terrace · Minibar (restocked daily with water, soft drinks and beer) · Telephone · TV with international channels and Pay-per-view · Free safe box · Air conditioning · Steamer · Umbrella · Shower · Magnifying mirror and hair-dryer · 110v and 220v voltage (1 European standard plug) · in room dining from 11:00-23:00 hrs.

PRIVILEGE ROMANCE SUITE

Spacious suite with living room possibly overlooking the garden · Free Wi-Fi · Sofa-bed · Balcony or terrace · TV with international channels and Pay-per-view · Minibar (restocked daily with water, soft drinks and beer) · Premium Bar · Nespresso coffee machine · Steamer · Bathrobe and slippers · Air Conditioning with climate control · Telephone · Free safe box · Umbrella · Jacuzzi with capacity for 2 people · Shower · Hair dryer and magnifying mirror · VIP amenities · 110v and 220v voltage (1 European standard plug) · in room dining 24hrs.

PRIVILEGE HONEYMOON MAYA DELUXE & HONEYMOON JUNIOR SUITE

Exclusive and modern decoration designed for couples on their honeymoon · Free Wi-Fi · "Honeymoon" terrace with Jacuzzi for 2 people · TV with international channels and Pay-per-view · Minibar (restocked daily with free water, soft drinks and beer) · Premium Bar · Nespresso coffee machine · Telephone · Free safe box · Air conditioning with climate control · Steamer · Shower · Magnifying mirror and hair-dryer · VIP amenities · Bath robe and slippers 110v and 220v voltage (1 European standard plug) · Room services 24hrs.

PRIVILEGE EXCLUSIVE ROOMS AND SERVICES

Privilege Junior Suites: Sophisticated and spacious, the Privilege Junior Suites offer exclusive services and a private terrace · Sofa-bed (single) · Free Wi-Fi · Privilege welcome gift · Welcome bottle of wine or selection by the chef · Beds made with special bedding and pillow-top · Pillow menu and daily turndown service · TV with international channels · Nespresso coffee machine · Steamer · VIP Privilege amenities and scales · Minibar (restocked daily with free water, soft drinks and national beer) · Premium drinks also available · Air Conditioning · Free safe box · 110v and 220v voltage (1 European standard plug).

Privilege amenities (Exclusive for Privilege rooms): Preferential booking in all à la carte restaurants · À la carte room service at no extra charge 24hrs, special Privilege menu available · Privilege Breakfast in bed, as part of the room services (upon request) · One exclusive dinner per stay (Stays of 4 nights or more. Previous booking by the Concierge Privilege required) · Privilege à la carte services · Access to our Privilege Lounge with a magnificent Ocean view.

Concierge: Personalized check-in and checkout · Early check-in and late check-out (subject to availability) · Privilege clients will have an identification bracelet · Luggage will have a special identification sticker and will be sent directly to the Privilege Junior Suite · Bookings for spa, restaurant, tennis court, etc · Message services · Flight confirmation and transfer.

Privilege Restaurants: Preferential table booking in all à la carte restaurants · À la carte room service 24hrs · Privilege Breakfast in bed Daily à la carte breakfast served in Privilege 1 special dinner per stay (stays of 4 nights or more).

Private Privilege beach: With exclusive loungers and Balinese sun bed · Private waiter service.

Other Privilege advantages: 10% discount for services at Despacio Spa Centre.

All clients that book the Honeymoon room and Romance Suites will have access to the Privilege Services at no extra cost.

DESPACIO

At Despacio Spa Centre you will be able to enjoy a wide range of beauty treatments and massages by our team of professionals so that you can relax and fully rejuvenate.

Jacuzzi with cold and hot water, Relaxation area and Gym are included. Health and beauty treatments, Sauna, Hairdresser and beauty parlor available with additional charge.

DIVE IT! SCUBA & FUN

PADI diving courses for all levels · Daily scuba diving on the reef · Excursions to the Mayan Cenotes · Snorkel excursions · Jet Ski · Parasailing · Sailing Catamaran.

*All the activities and excursions with the diving center have additional charge.

EXPERIENCES TEAM

At Ocean Maya Royale program including sports and other activities organized by our entertainment Experiences Team:
Day and night entertainment program · Thematic evenings · Beach activities · Beach Volleyball · tennis courts · Floodlit sports centre · Table tennis · Bocci · Kayak · Aerobics.

WEDDINGS - PERFECT DAY

Share your special day with us, we count on 5 amazing wedding packages that will make your unique day unforgettable.

AWARDS

RAINFOREST ALLIANCE VERIFIED: 2011 · MARTI AWARD - International Recognition for its Environmental Commitment: 2009 · GOLDEN CROWN AWARD (RCI) - for service excellence: 2008 · CERTIFICATE OF EXCELLENCE TRIPADVISOR 2012, 2013, 2014 · GOLDEN CROWN AWARD (RCI) - for service excellence: 2013 & 2014 · CERTIFICATE OF EXCELLENCE TRIPADVISOR 2013 & 2014 · GOLDEN APPLE 2013 & 2014.

QUALITY CERTIFICATES

Biosphere Responsible Tourism · MARTI: Mesoamerican Reef Tourism Initiative · Rainforest · Stay Green.

MEETINGS & EVENTS

The Ocean Maya Royale has 3 convention rooms with everything needed to hold work meetings and any kind of event. These 3 rooms can be converted into the Gran Maya with a capacity for 250 people.

MEETING ROOM	m2	Height	Banquet	Cocktail	Theatre	School	U	Boardroom
GRAN MAYA	437	2.8 m	200	100	250	200	100	100
CHICHEN ITZA	187	2.8 m	60	50	60	60	50	50
TULUM	194	2.8 m	40	40	50	40	40	40
COBA	66	2.8 m	25	20	20	20	20	20
THEATER	-	-	-	-	-	-	-	-

*Recommended (optimum) maximum capacity for these rooms by event type.

MAYA DELUXE



MAYA DELUXE OCEAN VIEW



PRIVILEGE JUNIOR SUITE



PRIVILEGE HONEYMOON SUITE

