

Carretera Cancún - Playa del Carmen, Lotes 1-5 Manzana,  
Súper Manzana 12, 77580 - Quintana Roo, Puerto Morelos  
Tel: +52 998 287 21 00  
conciergeonline.oct@oceanhotels.com  
res.mex@oceanhotels.com

[www.oceanhotels.com](http://www.oceanhotels.com)

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## Information and reservations

Mexico: +52 558 873 8794

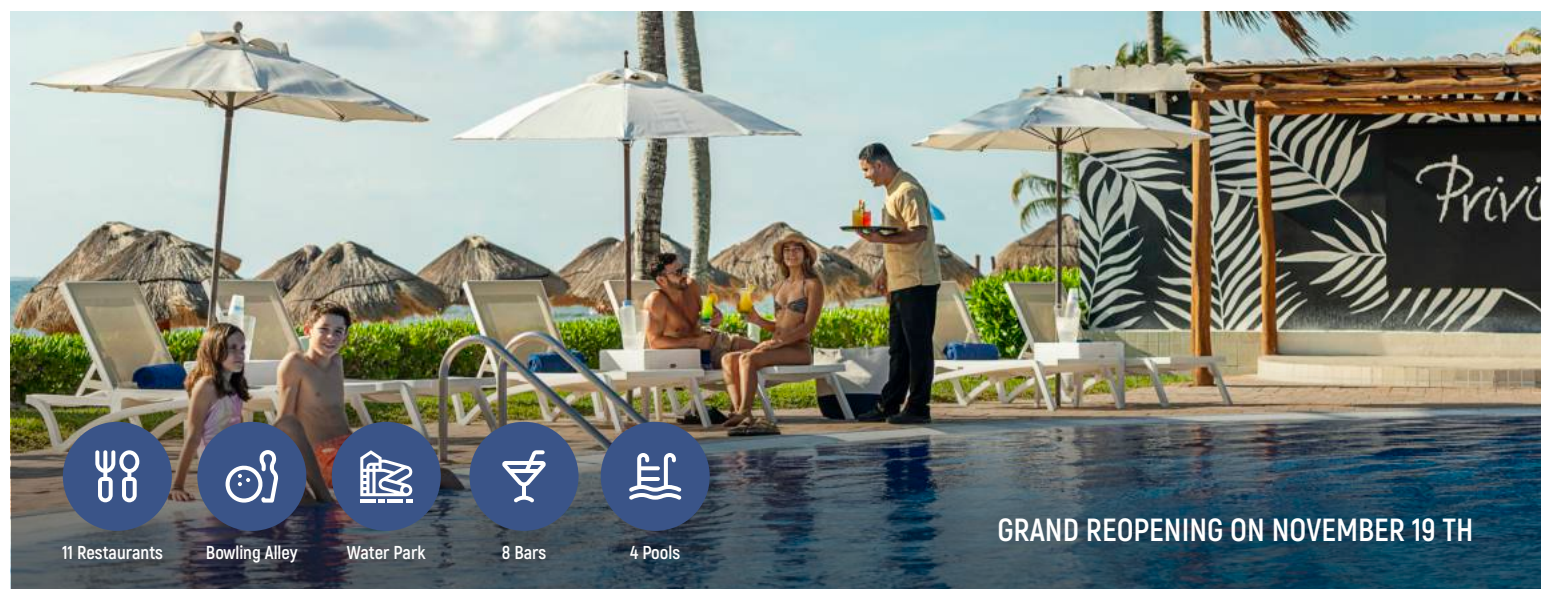
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BIOSPHERE



**LOCATION:** 23 km from Cancun Airport, 35 km from Playa del Carmen, and 32 km from Cancun.  
Coordinates: 20°53'02.1"N 86°51'54.0"W.

**800 meters of beachfront facing the world's second-largest barrier reef.**

**DESCRIPTION:** Ocean Coral Riviera Cancun (formerly Ocean Coral & Turquesa) is a five-star, all-inclusive family resort located on the beachfront in Puerto Morelos, facing the Great Mayan Reef. Currently, the property is undergoing an extensive renovation to elevate its offer toward a more sophisticated, contemporary, and premium experience while maintaining its family essence and privileged location in the Mexican Caribbean. The resort offers spacious suites, a carefully curated gastronomic selection, meeting and event spaces, the Despacio Spa Centre, the Dive It! diving center, and a complete entertainment program for all ages. As part of this transformation, the reimagined Privilege section stands out, now elevated to Signature standards to provide an even more exclusive, personalized, and high-level experience.

**24h ALL INCLUSIVE:** Meals, national and international drinks, cocktails, and snacks included 24 hours a day.

**SUITES:** 594 suites, Junior Suite Nature View: 99; Junior Suite Ocean View 35; Junior Suite Elegance Nature View: 86; Junior Suite Elegance Ocean View: 44; Junior Suite Water Park Side: 114; Privilege Junior Suite Nature View: 147; Privilege Junior Suite Ocean View 37; Privilege Master Suite Ocean View: 20; Privilege Royal Master Suite Ocean Front: 12

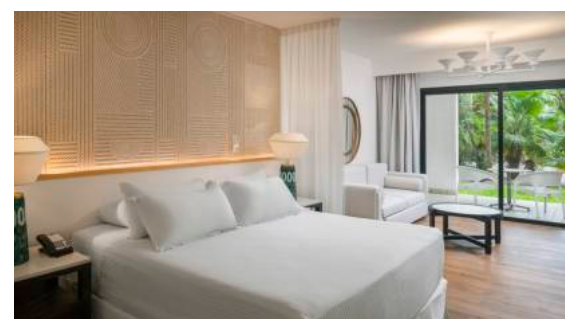
**SERVICES:** Free Wi-Fi in all hotel areas · Business center · 4 outdoor pools · Babysitting service (\$) · Gift shop · Wheelchair rental · Free private parking · Laundry service (\$) · Bowling alley · Room service.

**BARS (9):** Fresco Bar · Mike's Coffee · Jelly's Bar · Bar Chill-Out Aqua · Lobby Bar · Ice Cream Parlor · Bowling Bar · Privilege Lounge · Piano Bar.

| RESTAURANTS (11)        | SPECIALTY                    | CAPACITY |
|-------------------------|------------------------------|----------|
| CASA DEL MAR**          | International                | 250      |
| BLUEMOON ( Adults Only) | French Romantic Adult Dining | 100      |
| SENSAI                  | Teppanyaki                   | 90       |
| HACIENDA LOS GIRASOLES  | Mexican                      | 140      |
| ROUTE 66                | American                     | 140      |
| RITRATTO D' ITALIA      | Italian                      | 200      |
| BISTRO PRIVILEGE        | Mediterranean                | 70       |
| VILLA MARINA*           | International                | 190      |
| PRIVILEGE LOUNGE        | Gourmet                      | 60       |
| TERRAZA BLUEMOON        | French Romantic Adult Dining | 70       |
| JELLY'S BAR, À LA CARTE | Snack and creperie           | 28       |
| OCEAN BURGER            | American                     | 36       |

\* Some dishes in the Villa Marina have a surcharge, as do the wine lists in the restaurants.

\*\* Capacity of 458 pax for breakfast (Casa del Mar & Ritratto D'Italia).



| ROOM TYPES                                       | MAX OCCUPANCY      | BEDDING TYPE    | FT² |
|--------------------------------------------------|--------------------|-----------------|-----|
| JUNIOR SUITE NATURE OR OCEAN VIEW                | 3 Adults + 1 Child | King or Doubles | 585 |
| JUNIOR SUITE ELEGANCE NATURE OR OCEAN VIEW       | 3 Adults + 1 Child | King or Doubles | 585 |
| JUNIOR SUITE WATERPARK SIDE NATURE OR OCEAN VIEW | 3 Adults + 1 Child | King or Doubles | 585 |
| PRIVILEGE JUNIOR SUITE NATURE OR OCEAN VIEW      | 3 Adults + 1 Child | King            | 585 |
| PRIVILEGE MASTER SUITE OCEAN VIEW                | 3 Adults + 1 Child | King            | 951 |
| PRIVILEGE ROYAL MASTER SUITE OCEAN FRONT         | 3 Adults + 1 Child | King            | 951 |

ROOMS

All suites at Ocean Coral Riviera Cancun feature: Free Wi-Fi · Free digital safe · Minibar (restocked daily with water, soft drinks and beer) · Clothes steamer · Electric coffee maker · Sitting area with sofa bed · TV with international channels · Terrace with table and chairs · Bathtub and shower · Magnifying mirror · Hairdryer.

JUNIOR SUITE

Rooms distributed across the property's 21 buildings, offering views of either nature surroundings or the ocean. Additionally, we feature our newly renovated Junior Suite Elegance.

WATERPARK

Rooms inside buildings 17 – 21, strategically located in front of the water park. This category offers: Welcome card with nearby emergency services · Welcome amenities for children · Special minibar · Bath amenities for children · On request: Bottle warmer · Baby bath with changing table · Travel crib · Stroller.

DESPACIO

At the Despacio Spa Centre, you can enjoy our water area and fitness room, as well as an inspiring range of beauty treatments and massages. Let yourself be pampered by our highly qualified team of professionals, allowing you to unwind and fully rejuvenate. List of services available for an additional charge: Water area · Health and beauty treatments · Hair styling · Beauty parlour · Sauna · Steam bath · Hydromassage · Relaxation room · Massages (outdoor massages available).

JELLY'S PLAYHOUSE

Mini Club (children aged 4 to 12): Daytime and night-time activities · Music and shows · Board games · Water park.

DIVE IT! SCUBA & FUN

The PADI Dive Center at Ocean Signature Resorts offers an extensive array of water activities and excursions: PADI diving courses for all levels · Snorkel excursions · Excursions to the Mayan Cenotes · Daily scuba diving on the reef · Catamaran (S) · Kayak. \*All the activities and excursions with the diving center have additional charge.

EXPERIENCES TEAM

Daily and evening entertainment, beach activities, beach volleyball, illuminated tennis court, illuminated multi-sport court, table tennis, aerobics, boccia, jungle run.

MARINE TURTLE BREEDING PROGRAM

Situated within the Puerto Morelos Reef National Park, the Ocean Coral Riviera Cancun actively supports sea turtle conservation and sponsorship initiatives. The property is fully equipped to handle 200 permanent and 30 portable nests, all managed by a trained, dedicated team. During nesting season (May to November), young guests can join the exclusive Jelly Kids' Club, where they discover the sea turtle life cycle, take part in hatchling releases, and earn their very own "Birth Certificate".

WEDDINGS - PERFECT DAY

Celebrate your special day with us. We offer five wedding packages tailored to make your celebration unforgettable.



www.oceanperfectday.com

MEETINGS & EVENTS

Ocean Coral Riviera Cancun features three fully equipped meeting rooms capable of hosting up to 200 people.

| EVENT AREAS     | RECEPTION | THEATER | CLASSROOM | BOARDROOM | BANQUET | "U" SHAPE | "O" SHAPE |
|-----------------|-----------|---------|-----------|-----------|---------|-----------|-----------|
| RIVIERA MAYA    | 150       | 200     | 80        | 50        | 150     | 60        | 64        |
| TENERIFE        | 70        | 70      | 50        | 30        | 60      | 30        | 40        |
| LANZAROTE       | 50        | 40      | 30        | 16        | 30      | 20        | 32        |
| TEATRO TURQUESA | -         | 187     | -         | -         | -       | -         | -         |

\* Recommended [optimum] maximum capacity for these rooms by event type.



PRIVILEGE: EXCLUSIVE ROOMS & SERVICES

For a superior and personalized experience, Ocean Coral Riviera Cancun offers the option to book Privilege, Exclusive Rooms & Services, designed for both adults and families seeking an elevated standard of comfort.

**Welcome detail:** Special Privilege welcome gift upon arrival, accompanied by a bottle of wine or a special selection from our chef.

**In-room comfort:** Upgraded bed linen, pillow menu, daily turn-down service, garment steamer, slippers, bathrobe, and luxury Privilege VIP amenities.

**Drinks and gastronomy:** 24-hour à la carte room service (special Privilege menu available), Nespresso coffee maker, and a daily restocked minibar with Premium drinks.

**Privilege Lounge:** Open daily from 7:00 a.m. to 11:00 p.m., this air-conditioned oceanfront lounge features:

- Dedicated Concierge service.
- All-day availability of top-tier brand drinks, wine selection, coffee menu, teas, appetizers, and snacks.
- Work area with available PCs, free Wi-Fi connection, and a library.
- Privilege Restaurant: Gourmet dining experience on a wooden deck overlooking the sea and under the stars (from 6:00 p.m. to 10:00 p.m., prior reservation required).

Privilege Gastronomy:

- Preferential table reservations at all the resort's à la carte restaurants.
- 24-hour à la carte room service with a special Privilege menu.
- Daily à la carte Privilege breakfast served in private areas.
- Privilege breakfast in bed served via room service (upon prior request).
- One special dinner per stay (for minimum stays of 4 nights).
- Access to the Privilege gourmet restaurant exclusively for Privilege guests.

Concierge and Butler Services

- Private and personalized check-in and check-out.
- Luggage unpacking and packing directly in the room.
- Shoe shine service.
- Laundry and pressing collection.
- Direct booking assistance for the spa, restaurants, tennis courts, and more.
- In-room Jacuzzi preparation and pool towel replacement.
- Dedicated messaging service, flight confirmation, and transfer/pickup management.

Exclusive Privilege Beach Area

- Exclusive Privilege beach area equipped with sun loungers and Balinese beds.
- Private waiter and drinks service directly on the beach.

Privilege Kids

- Special welcome kit for kids upon arrival.
- Kid-sized bathrobe in the room.
- Special kids' food and drinks menu available at the Privilege Lounge.
- Selection of children's books available at the Privilege Lounge.

Additional Privilege Advantages

**Wellness:** Access to the spa's wet areas and a 10% discount on Despacio Spa Centre services.

**Shopping and activities:** 10% discount at Dive It! and the hotel boutique.