

Contest Terms and Conditions

Scope and duration

H10 Hotels is holding a photography and video contest on Instagram <https://www.instagram.com/h10hotels>, Facebook <http://www.facebook.com/H10.Hotels> and TikTok https://www.tiktok.com/@_h10hotels to promote its social media account and open up a direct communications channel with its customers.

The photo and video contest starts on 26 June 2025 and ends on 30 September 2025. Entry is permitted between 26 June and 30 September 2025 (both inclusive). The winners will be announced on social media from 11 October 2025.

Terms and Conditions of Entry

Participation in the contest is open to those aged 18 and over, with a public profile meeting any of these 3 requirements plus the other conditions established in these Terms and Conditions:

- 1) Must have uploaded a photo and/or video to the public profile of their Instagram, Facebook or TikTok account sharing their best summer moment, mentioning @h10hotels and the hashtag #H10Contest2025 in the post description. Participants must follow the H10 Hotels corporate account (@h10hotels) and the hotel where the photo/video was taken.
- 2) Must have uploaded a photograph and/or video on their Facebook public profile taken in any of our hotels, sharing their best moment of the summer, mentioning @h10hotels in the post description with the hashtag #H10Contest2025, and added a "Like" on the H10 Hotels (@ H10.Hotels) Facebook fan page as well as the hotel where the photo and/or video were taken.
- 3) Must have uploaded a video to their public TikTok profile taken inside any of our hotels sharing their best summer moment, mentioning @h10hotels in the video description, adding the hashtag #H10Contest2025 and following the H10 (Hotels@h10hotels) corporate account.

The subject of the photo and/or video posted should relate to "Make your summer do the talking" with participants sharing the best of their summer moments in H10 Hotels. All photos and videos uploaded must mention @h10hotels in the post description with the hashtag #H10Contest2025.

Participants can enter as many times as they like, both in photo and video format, but only one photograph and/or video per participant will be assessed.

The photograph must have been taken by the participant, must be original and must not have been published in other contests.

Photographs generated or modified using artificial intelligence tools or images not owned by the participant or lacking image rights for the people appearing in the photograph/video will not be accepted.

The contest jury reserves the right to delete any photographs and videos with a derogatory, offensive tone, or any that do not respect the subject of the contest "Make your summer do the talking" within the facilities of an H10 Hotels establishment.

Any submission of photographs and/or videos to the contest implies the participant's authorship, otherwise it may be disqualified. H10 Hotels also denies any liability arising from improper and/or unauthorised use of these images and videos.

Participation in the contest implies the unrestricted acceptance of these terms and conditions, plus the transfer to H10 Hotels of all copyright for photographs and videos submitted to the contest, and the transfer of all image rights of the people appearing in the same, with H10 Hotels reserving the right to use and publish any of the images and videos submitted to the contest, for purposes such as advertising or communications.

Participation in the contest also implies acceptance of the [H10 Hotels Privacy Policy](#).

Contest Procedures

Prizes will be awarded by a jury consisting of 5 people from different departments of the H10 Hotels group. Each of these members will choose 2 photos and 2 videos from the photos and videos submitted, awarding a value of 10 points to their favourite photo and 10 points to their favourite video, followed by 5 points to the second choice photo and 5 points to the second choice video respectively. The 2 photos and 2 videos with the highest scores will win.

Creativity, originality and technique will be assessed, as will the quality and value of the photographic and/or audiovisual piece presented.

Contest Prizes

There will be 2 photography prizes and 2 video prizes:

1. Photography 1st prize:

Five nights for two guests at a holiday hotel (bed and breakfast) in the destination of the winner's choosing: Tenerife, Lanzarote, Fuerteventura, La Palma, Gran Canaria, Mallorca, Costa del Sol, Costa Daurada, Riviera Maya or Punta Cana.

2. Photography 2nd prize:

Two nights for two guests at an urban hotel (bed and breakfast) in one of the following destinations: Barcelona, Madrid, Seville, Córdoba, Málaga, Tarragona, Rome, London, Berlin or Lisbon.

1. Video 1st prize:

Five nights for two guests at a holiday hotel (bed and breakfast) in the destination of the winner's choosing: Tenerife, Lanzarote, Fuerteventura, La Palma, Gran Canaria, Mallorca, Costa del Sol, Costa Daurada, Riviera Maya or Punta Cana.

2. Video 2nd prize:

Two nights for two guests at an urban hotel (bed and breakfast) in one of the following destinations: Barcelona, Madrid, Seville, Córdoba, Málaga, Tarragona, Rome, London, Berlin or Lisbon.

The prizes do not include the winners' travel or any other service not outlined in these terms and conditions.

Prizes must be redeemed between 28 October 2025 and 31 May 2026, and are in all cases subject to hotel availability.

H10 Hotels will determine the hotel where the winner will stay based on the destination selected.

If the winners do not accept the prizes, they cannot be redeemed for other prizes or their cash value. The prize is personal and non-transferable.

Winners must identify themselves with their ID or passport prior to prizes being awarded.

Winners will sign and submit a document containing their acceptance of the prize and their compliance with receiving the same to H10 Hotels.

H10 Hotels reserves the right to declare the prize null and void if they are unable to contact the winners using the contact details provided in their profile; if participants do not accept the prize; or if participants have breached any of these terms and conditions.

Disclaimer

H10 Hotels is not responsible for any internet interruptions or malfunctions on Instagram, Facebook or TikTok.

H10 Hotels denies all liability for damages of any kind that, despite the security measures taken, may be due to improper use of services and content by users, and in particular, but not exclusively, any damages or losses occasioned due to a user's impersonation of a third party.

Dispute settlement

The interpretation and non-compliance of these Terms and Conditions shall be governed by Spanish law. Any claim or dispute that may arise in relation to the interpretation or fulfilment of these terms and conditions shall be submitted to the Courts and Tribunals of the City of Barcelona.